

## University Operations Employee Climate Survey 2018: Unique Questions

The 2018 CSU Employee Climate Assessment is a biennial assessment conducted in the fall to assess employee perceptions related to their department/unit, division/college, and CSU. The full assessment comprises of three main components: the survey, focus groups, open forums, and open ended results. Divisions were also given the opportunity to conduct a fourth component, which allowed them to ask a few additional questions unique to their division. Divisions submitted these questions to be included and were only asked to their division's respondents.

This sub report focuses on the results of the questions unique to University Operations and only respondents in the division were asked to complete these questions. Please visit the <u>2018 Employee Climate Survey website</u> for the complete university report, specialized reports, the focus group report, the open end analysis, links to past results, and presentations.

One item (see Tables A1, B1, and B3) was asked on a five-point Likert agreement scale (1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree, 5 = Strongly Agree) and five items (see Tables A2, B2, and B4) were asked on a five-point Likert safety scale (1 = Very Unsafe, 2 = Unsafe, 3 = Neither Safe nor Unsafe, 4 = Safe, 5 = Very Safe). Three additional questions were asked that were check box and select all that apply (see Tables A3-5. Respondents could choose a non-evaluative response such as "Don't know/NA." These responses, along with missing data, have been excluded from all analyses. Data are reported only when there is a large enough response pool (number of respondents to a survey item) to ensure respondent anonymity. Any potentially identifying data has been kept confidential and will not be reported.

Thinking about your immediate work environment during the past twelve months, please indicate your level of agreement with the following statements using the five-point scale below.

Table A1.

|                                     | Strongly<br>Disagree | Disagree | Neither Agree nor<br>Disagree | Agree | Strongly<br>Agree | To: |      |
|-------------------------------------|----------------------|----------|-------------------------------|-------|-------------------|-----|------|
| My unit leadership considers a safe |                      |          |                               |       |                   |     |      |
| physical working environment to be  |                      |          |                               |       |                   |     |      |
| important                           | 3.9%                 | 4.4%     | 8.3%                          | 46.6% | 36.8%             | 408 | 4.08 |

Please rate your perception of safety in the following areas of you physical environment using the five-point scale below.

Table A2.

|                                       |             |        | Neither Safe nor |       |           | То        | tal  |  |  |
|---------------------------------------|-------------|--------|------------------|-------|-----------|-----------|------|--|--|
|                                       | Very Unsafe | Unsafe | Unsafe           | Safe  | Very Safe | (N   Avg) |      |  |  |
| Building entrance locks and locking   |             |        |                  |       |           |           |      |  |  |
| schedules                             | 2.2%        | 6.7%   | 9.2%             | 55.7% | 26.2%     | 404       | 3.97 |  |  |
| Physical surroundings (e.g.,          |             |        |                  |       |           |           |      |  |  |
| sidewalks, curbs, bike paths,         |             |        |                  |       |           |           |      |  |  |
| crosswalks, restrooms, stairwells)    | 2.7%        | 9.3%   | 10.3%            | 55.4% | 22.3%     | 408       | 3.85 |  |  |
| Adequate outdoor lighting on campus   | 2.3%        | 10.4%  | 10.9%            | 53.9% | 22.5%     | 386       | 3.84 |  |  |
| Safety procedures and protective      |             |        |                  |       |           |           |      |  |  |
| equipment in laboratories             | 5.2%        | 12.5%  | 22.0%            | 40.5% | 19.8%     | 232       | 3.57 |  |  |
| Safe building environments (e.g., air |             |        |                  |       |           |           |      |  |  |
| quality, temperature, noise, water    |             |        |                  |       |           |           |      |  |  |
| quality)                              | 3.0%        | 14.4%  | 15.4%            | 50.9% | 16.4%     | 397       | 3.63 |  |  |

Thinking of the past year, where if anywhere, have you experienced interpersonal conflict in your job? (Select all that apply)

Table A3.

|                                       | #   | %     |
|---------------------------------------|-----|-------|
| Internal to your specific department  |     |       |
| (e.g. immediate supervisor,           |     |       |
| coworkers, etc.)                      | 177 | 40.4% |
| Internal to the VPUO Division         | 32  | 7.3%  |
| External to the VPUO Division (e.g.   |     |       |
| clients/customers, employees in other |     |       |
| divisions, etc.)                      | 75  | 17.1% |
| I have not experienced interpersonal  |     |       |
| conflict in the past year             | 167 | 38.1% |

In the past five years, please select your experiences, if any, working with CSU search committees and search panels when making a hire. (Select all that apply)

Table A4.

|  | #   | %     |
|--|-----|-------|
| I have participated in a search          |     |       |
| committee for an Administrative          |     |       |
| Professional                             | 109 | 24.9% |
| I have participated in a selection panel |     |       |
| for State Classified personnel           | 147 | 33.6% |
| I have served as a search chair          | 28  | 6.4%  |
| I have not served on a search            |     |       |
| committee or selection panel in the      |     |       |
| past five years                          | 194 | 44.3% |

In the past five years, please select all the following search related training classes through the Office of Equal Opportunity you have attended. (Select all that apply)

Table A5.

|  | #   | %     |
|--|-----|-------|
| Search chair training                  | 57  | 13.0% |
| Search committee member training       | 53  | 12.1% |
| EO Coordinator training                | 28  | 6.4%  |
| Diversity in the Search Process        |     |       |
| training                               | 29  | 6.6%  |
| Nuts and Bolts for Support Staff       |     |       |
| training                               | 25  | 5.7%  |
| I have not attended any search related |     |       |
| training classes                       | 292 | 66.7% |

Table B1. Mean comparison scores by employee characteristics. (Agreement scale 1 = Strongly Disagree and 5 = Strongly Agree)

|  | (                 | Gender ( | Category          |     | Minori            | e/Ethnicit | Employee Category |    |                   |     |                   |     |
|--|-------------------|----------|-------------------|-----|-------------------|------------|-------------------|----|-------------------|-----|-------------------|-----|
|  | Men               |          | Women             |     | Non-minoritized   |            | Minoritized       |    | Admin Pro         |     | SC                | :   |
|  | Avg               | N        | Avg               | N   | Avg               | N          | Avg               | N  | Avg               | N   | Avg               | N   |
| My unit leadership considers a safe physical working environment to be important | 4.03 <sub>a</sub> | 185      | 4.19 <sub>a</sub> | 165 | 4.08 <sub>a</sub> | 291        | 4.05 <sub>a</sub> | 65 | 4.34 <sub>a</sub> | 108 | 3.98 <sub>b</sub> | 272 |

Note: Values in the same row and subtable not sharing the same subscript are significantly different at p<.05 in the two-sided test of equality for column means. Cells with no subscript are not included in the test. Tests assume equal variances.

Means and percentages are reported only for items with  $n \ge 10$ .

Table B2. Mean comparison scores by department/unit. (Safety scale 1 = Very Unsafe and 5 = Very Safe)

|   | (                 | Gender ( | Category          |     | Minori            | <b>Employee Category</b> |                   |    |                   |     |                   |     |
|---|-------------------|----------|-------------------|-----|-------------------|--------------------------|-------------------|----|-------------------|-----|-------------------|-----|
|   | Me                | n        | Won               | nen | Nor<br>minori     |                          | Minoritized       |    | Admir             | Pro | sc                |     |
|   | Avg               | N        | Avg               | N   | Avg               | N                        | Avg               | N  | Avg               | N   | Avg               | N   |
| Building entrance locks and locking schedules   | 4.00 <sub>a</sub> | 182      | $4.00_a$          | 165 | 3.96 <sub>a</sub> | 289                      | 3.91 <sub>a</sub> | 64 | 4.12 <sub>a</sub> | 110 | 3.91 <sub>b</sub> | 266 |
| Physical surroundings (e.g., sidewalks, curbs, bike paths, crosswalks, restrooms, stairwells) | 3.91 <sub>a</sub> | 185      | 3.77 <sub>a</sub> | 168 | 3.78 <sub>a</sub> | 293                      | 3.97 <sub>a</sub> | 65 | 3.95 <sub>a</sub> | 110 | 3.81 <sub>a</sub> | 272 |
| Adequate outdoor lighting on campus   | 3.88 <sub>a</sub> | 180      | 3.79 <sub>a</sub> | 154 | 3.80 <sub>a</sub> | 274                      | 3.89 <sub>a</sub> | 65 | 4.01 <sub>a</sub> | 104 | 3.79 <sub>b</sub> | 258 |
| Safety procedures and protective equipment in laboratories                                    | 3.68 <sub>a</sub> | 126      | 3.32 <sub>b</sub> | 65  | 3.52 <sub>a</sub> | 152                      | 3.57 <sub>a</sub> | 49 | 3.45 <sub>a</sub> | 42  | 3.57 <sub>a</sub> | 171 |
| Safe building environments (e.g., air quality, temperature, noise, water quality)             | 3.73 <sub>a</sub> | 177      | 3.49 <sub>b</sub> | 166 | 3.59 <sub>a</sub> | 284                      | 3.69 <sub>a</sub> | 64 | 3.67 <sub>a</sub> | 108 | 3.62 <sub>a</sub> | 263 |

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Means and percentages are reported only for items with  $n \ge 10$ .

Table B3. Mean comparison scores by department/unit. (Agreement scale 1 = Strongly Disagree and 5 = Strongly Agree)

|  | Bus. and<br>Service |    | Cent<br>Rec | -  | Env. He             |    | Facili | ties | HR<br>EC              |        | P&                      | ī      | Prefo<br>not t<br>disclo | to     | Procure nt; Ris Manag ent; T8 Budge Office the Vi Policy Complia e; Ombud | sk<br>gem<br>&O<br>ets;<br>of<br>P;<br>& |
|--|---------------------|----|-------------|----|---------------------|----|--------|------|-----------------------|--------|-------------------------|--------|--------------------------|--------|---|--|
|  | Avg                 | N  | Avg         | N  | Avg                 | N  | Avg    | N    | Avg                   | N      | g                       | N      | Avg                      | N      | Avg   | N  |
| My unit leadership considers a safe physical working environment to be important | 3.86 <sub>a,c</sub> | 37 | 4.36<br>a,b | 14 | 4.31 <sub>a,b</sub> | 13 | 3.90a  | 183  | 4.4<br>4 <sub>b</sub> | 3<br>2 | 4.3<br>1 <sub>a,b</sub> | 1<br>6 | 4.41<br>b,c              | 1<br>7 | 4.62 <sub>b,</sub>  | 32                                       |

Note: Values in the same row and subtable not sharing the same subscript are significantly different at p < .05 in the two-sided test of equality for column means. Cells with no subscript are not included in the test. Tests assume equal variances.

Means and percentages are reported only for items with  $n \ge 10$ .

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Table B4. Mean comparison scores by department/unit. (Safety scale 1 = Very Unsafe and 5 = Very Safe)

|   | Bus. and I                |    | Centr<br>Rec.       |    | Env. Heal<br>Service      |    | Facilit           | ies | HR & E                  | 0  | P&T                 |    | Prefer to discl     |    | Procurement<br>Management;<br>Budgets; Offi<br>the VP; Polic<br>Complianc<br>Ombudsm | T&O<br>ce of<br>cy &<br>e;<br>an |  |
|---|---------------------------|----|---------------------|----|---------------------------|----|-------------------|-----|-------------------------|----|---------------------|----|---------------------|----|--|----------------------------------|--|
|   | Avg                       | N  | Avg                 | N  | Avg                       | N  | Avg               | N   | Avg                     | N  | Avg                 | N  | Avg                 | N  | Avg  | N                                |  |
| Building entrance locks and locking schedules   | 3.89 <sub>a,c,e,f,g</sub> | 38 | 4.43 <sub>a,b</sub> | 14 | 4.08 <sub>a,c,e,f,g</sub> | 13 | 3.86c,f,g         | 182 | 4.18 <sub>a,c,d,e</sub> | 33 | 4.31 <sub>b,e</sub> | 16 | 3.53 <sub>f</sub>   | 15 | 4.16 <sub>b,d,g</sub>  | 31                               |  |
| Physical<br>surroundings (e.g.,<br>sidewalks, curbs,<br>bike paths,<br>crosswalks,<br>restrooms,<br>stairwells) | 3.74 <sub>a</sub>         | 38 | 3.57 <sub>a</sub>   | 14 | 3.85 <sub>a,b</sub>       | 13 | 3.81 <sub>a</sub> | 185 | 3.91 <sub>a,b</sub>     | 33 | 4.31 <sub>b</sub>   | 16 | 3.94 <sub>a,b</sub> | 16 | 3.84 <sub>a,b</sub>  | 32                               |  |
| Adequate outdoor lighting on campus   | 3.79a                     | 34 | 3.92a               | 13 | 4.23a                     | 13 | 3.83a             | 179 | 3.80a                   | 30 | 4.13a               | 15 | 3.73a               | 15 | 3.83 <sub>a</sub>  | 29                               |  |
| Safety procedures<br>and protective<br>equipment in<br>laboratories   | <b>*</b> a                | *  | *<br>a              | *  | 3.50a                     | 12 | 3.45a             | 124 | * <sub>a</sub>          | *  | *<br>a              | *  | 3.10 <sub>a</sub>   | 10 | 3.18 <sub>a</sub>  | 11                               |  |
| Safe building<br>environments (e.g.,<br>air quality,<br>temperature, noise,<br>water quality)                   | 3.21 <sub>a</sub>         | 38 | 3.07a               | 14 | 3.62 <sub>a,b</sub>       | 13 | 3.73 <sub>b</sub> | 176 | 3.52 <sub>a,b</sub>     | 33 | 3.94 <sub>b,c</sub> | 16 | 3.81 <sub>b,d</sub> | 16 | 3.48 <sub>a,b</sub>  | 31                               |  |

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